

Responsible Promotions & Compliance

GolfLoot is committed to operating a transparent, fair, and responsible rewards platform for golfers across Australia. In conjunction with our partners, we design our trade promotions to promote the sale of goods and services and deliver genuine value to members while meeting applicable trade promotion and consumer protection laws.

Not Gambling

GolfLoot promotions are not gambling.

- There is no wagering, betting, or odds-based participation
- Members do not stake money on an outcome
- Prizes are awarded via random draws, conducted fairly and transparently
- Entry is free
- Membership provides access to ongoing benefits beyond promotional entries

GolfLoot does not offer gambling products or services.

How Promotions Work

- Eligible members may receive entries into promotions through defined actions, such as joining, renewing, checking in, or engaging with partners
- Each promotion clearly states how entries are earned, when the draw occurs, and how winners are selected
- Winners are chosen at random from eligible entries
- Draw processes are documented and auditable

Full details for each promotion are provided in the applicable Promotion Terms and Conditions.

Transparency and Fairness

We aim to be clear and upfront with members at all times.

- Prize descriptions and values are disclosed honestly
- Entry mechanics are explained in plain language
- Partners and sponsors do not influence outcomes
- No “near-miss” or misleading mechanics are used

Where prizes involve travel or third-party experiences, reasonable conditions may apply, and these are disclosed in advance.

Consumer Safeguards

GolfLoot is designed for adults only.

- Participation is limited to individuals aged 18 years or over
- Memberships can be cancelled in accordance with our Terms and Conditions
- We do not encourage excessive or compulsive behaviour
- No purchase beyond membership is required to enter promotions where applicable by law

Members should always participate for enjoyment and the value of the goods and services available via membership, not with any expectation of winning.

Proportionality and Limits

We believe promotions should be engaging, but not exploitative.

- There are no unlimited spend-to-win mechanics
- Promotional entries are designed to reward participation, not excessive expenditure
- Growth objectives do not override responsible design principles

Partner Responsibility

GolfLoot works with clubs, retailers, brands, and destinations that share our commitment to responsible promotions.

- Partners cannot alter or bias promotion outcomes
- All prizes are fulfilled as described, or substituted with an equivalent of equal or greater value where necessary
- Partner involvement is disclosed where relevant

Compliance and Oversight

GolfLoot promotions are conducted in accordance with applicable Australian trade promotion laws.

- Relevant permits are obtained where required
- Promotion records are maintained as required by law
- Independent legal and compliance advice is used to guide our approach

Questions or Concerns

If you have any questions about a promotion or wish to raise a concern, please contact:

support@golfloot.com.au

We take all feedback seriously and aim to resolve issues promptly and fairly.

Our Commitment

As GolfLoot grows, we will continue to review and evolve our approach to ensure our platform remains fair, compliant, and trusted by golfers, partners, and the broader industry.